



Terms & Conditions of Trading

- ❖ All goods will remain the property of Ronco until the invoice is settled in full.
- ❖ Any concern or query relating to items or invoices must be notified to the Ronco office or a member of its staff within 7 working days from the completion of the repairs and issue of the invoice etc.
- ❖ Warranty against faulty workmanship is covered for a period of 90 days.
- ❖ The customer is responsible for travel and accommodation expenses relating to warranties outside 100 kilometres of the Perth GPO building.
- ❖ Parts ordered and supplied as per the client request that are then returned will incur a 15% restocking fee. This is at the discretion of the management.
- ❖ All work undertaken by Ronco is on a COD basis unless prior arrangements are signed off by the management.
- ❖ Accounts that are not settled within the stated timeframe will incur additional fees for debt recovery. As directed by management.
- ❖ In some instances non-refundable deposits will be required at point of order. These instances are, and will be, notified at time of purchase in writing.
- ❖ Work undertaken by Ronco and then not collected in a timely manner by customers will incur a \$100 ex GST per day storage fee. A written notification will be issued before charges commence. A receipt from the customer of the notification is not required.
- ❖ Where repairs are completed and the asset is not collected within a 90 day period, or outstanding debt exceeds 90 days, the asset will be sold to recover all out of pocket expenses by Ronco. These expenses will include, but not be limited to, goods, labour, storage, admin fees & external third party fees that relate to the goods and services provided.
- ❖ Where equipment is hired or loaned from Ronco, the asset shall be covered sufficiently by the recipients insurance. Where goods are damaged the hire will continue until the equipment is fit for use again.
- ❖ Ronco do not, under any circumstances, accept or recognise claims for the loss of use of machines or associated costs due to faulty parts, workmanship or any other contributing factor.
- ❖ Ronco Terms & Conditions are final in any transaction between Ronco and its customers

Robert Smith
DIRECTOR

